



# Robert J. Thompson Eastern Leadership Academy

THE COUNCIL OF STATE GOVERNMENTS

## **Robert J. Thompson Eastern Leadership Academy** **August 25-August 29, 2019 The Inn at Penn - Philadelphia, Pennsylvania**

### **AGENDA**

#### **Sunday, August 25**

4:00PM – 5:00PM

*Arrival, Check-in, Registration*

Inn at Penn Lobby

5:30PM – 6:30PM

*Reception - Inn at Penn - Woodland's CD*

6:30PM – 9:00PM

*Opening Dinner - Inn at Penn - Woodland's CD*

Welcome:

- Wendell Hannaford, Director, CSG/ERC
- Matt Levendusky, Professor, Department of Political Science and Board Member of the Fels Institute, University of Pennsylvania

9:30 PM – Midnight

Café/Lounge Suite (Inn at Penn – Suite 657)

#### **Monday, August 26**

8:00AM – 8:45AM

*Buffet Breakfast: Inn at Penn – Woodland C/D*

CSG/ERC Policy Staff will brief Fellows on projects and activities in Transportation, Council on Territorial Relations, and Health and ways to become involved with the organization.

9:00AM – 11:30AM

*Skills Session: It Was Never About Time Management Anyway*

Location: Inn at Penn St. Mark's Ballroom

Speaker: Pam Vaccaro, President, Designs on Time

This session takes the basic tenets of good time and focus management to a new level of integration with leadership strategies. Good leaders send a message that they know where they are going and how to get the team doing the same in the most effective and efficient way. The program emphasizes the importance of a leader's message to colleagues, "I value your time and together we will get things done."

11:30AM – 12:00

*Break/Transit to the Annenberg Public Policy Center*

12:00 – 1:30 PM

*Lunch Session: Communicating the Trustworthiness of Science*

Location: Annenberg Public Policy Center –Agora Room 202 South 36<sup>th</sup> Street

Speaker: Kathleen Hall Jamieson, Annenberg School for Communications

In this presentation, Dr. Jamieson will examine factors that influence public

perceptions of the trustworthiness of science, present examples of various media narratives, and discuss ways to decrease the polarization of scientific findings.

1:30 PM- 2:00PM ***Break/Transit to Inn at Penn***

2:00 PM – 5:30 PM **Skills Session: Your Personal Influence on Leadership in State Government**

Location: Inn at Penn – *St. Mark's Ballroom*

Speaker: Dr. Daniel J. Miller, Jr., Lt. Col., U.S. Air Force, President, New Heights Learning, LLC

This dynamic session has two distinct components that are carefully integrated. First, through administration of the DISC Classic – Personal Profile System, you will gain insight into your behavioral profile and be able to capitalize on your strengths, appreciate others' differences, and anticipate and minimize potential conflicts with others. Your newfound insight is continually put into play through the second component, a series of problem-solving scenarios in a group setting.

***Meet in the lobby of Inn at Penn at 5:30pm to take the bus over to the Moshulu Restaurant.***

6:30PM – 9:00PM ***Reception and Dinner***

Location: Moshulu Restaurant

***Board bus back to Inn at Penn***

9:30 PM – Midnight Café/Lounge Suite (Inn at Penn – Suite 657)

**Tuesday, August 27**

**\*\*\*2019 Class president nominations will be collected all day\*\*\***

8:00 AM – 9:00 AM ***Buffet Breakfast: Inn at Penn – Woodlands CD***

CSG/ERC Policy Staff will brief Fellows on projects and activities in Military & Veterans' Affairs, US Canada Relations and Education and ways to become involved with the organization.

9:00 AM – 12:30 AM **Skills Session: Consensus Building & Dispute Resolution**

Location: Inn at Penn – St. Mark's Ballroom

Speaker: Kathleen M. Murphy, Associate Director, Institute for Public Administration, Biden School of Public Policy & Administration, University of Delaware

With a growing demand for public leaders who encourage dialogue through public engagement, the ability to coalesce disparate groups has become strained in an increasingly polarized political arena. Fortunately, listening to understand others, managing emotions and identifying common ground are behaviors one can learn. Conflict competent-leaders practice these behaviors in their own lives in order to be successful when assisting others. This interactive session is designed to enhance communication, problem solving, negotiation, and leadership skills through practice, discussion and reflection. It will include techniques for active listening; assertive speaking; and building consensus. Participants will gain a better understanding of the nature of conflict and five unique approaches for managing it.

12:30PM -12:45PM **Break**

12:45-1:30 **Luncheon**

Location: *The Inn at Penn– Woodlands CD*

1:30PM – 4:00PM

**Legislative Leadership: Building a Culture of Excellence**

Location: *Inn at Penn – St. Mark’s Ballroom*

Speaker: Scott Raecker, Executive Director of The Robert D. and Billie Ray Center at Drake University

This interactive presentation will focus on how we each play a role in creating a culture of excellence. Participants will engage with research-based strategies to enhance core leadership competencies that create a culture of excellence that is motivated by integrity, respect, clear communication of expectations, purposeful habits, pro-active mindset and accountability. Scott Raecker draws on 14 years of experience in the state legislature, and over 20 years as a professional focused on ethics and civility, to help current legislators navigate the, sometimes uncertain, terrain of lawmaking and governing.

**Free Evening Dinner on your own-** *Concierge desk can advise on restaurants and make reservations)*

9:00 PM – Midnight Café/Lounge Suite 657 (Inn at Penn)

**Wednesday, August 28**

8:00AM – 8:45AM

**Buffet Breakfast:** *Inn at Penn – Woodlands CD*

CSG/ERC Policy Staff will brief Fellows on projects and activities in Criminal Justice, the Council on Communities of Color, Energy/Environment, and Agricultural Committee and ways to become involved with the organization.

9:00AM – 12:00PM

**Skills Sessions: Facing the Media**

Location: Inn at Penn – St. Mark’s Ballroom

Speaker: Seth Pendleton, KNP Communications

Participants learn a common sense approach to defusing hostile questions and giving positive, simple and memorable information.

12:00PM – 1:00 PM

**Lunch and Campaign Speeches for 2019 Class President**

Location: Inn at Penn – Woodlands CD

*\*Ballots will be collected as you exit the room.*

1:00PM - 3:00PM

**Skills Session:** Effective Use of Social Media Platforms: Facebook & Instagram

Location: Inn at Penn – St. Mark’s Ballroom

Speaker: Khalid Pagan, Politics & Government Outreach, U.S., Facebook

**Meet in the lobby of Inn at Penn at 5:15 PM to board bus to the Powel House**

6:30 PM – 7:30 PM

**Reception & Small Group Tours of the Powel House**

Location: *Powel House Garden*

7:30 PM - 9:00 PM

**Graduation Dinner & Presentation of Diplomas\***

Location: *Powel House*

Speaker: Deputy Speaker Pro-Tempore Robert Godfrey, Danbury, Connecticut  
Virginia Monteiro, CT, ELA Class President 2018

Topic: Reflections on the Role of Public Service

**\*Business attire – 2019 Class photo will be taken at Powel House**

9:15 PM **Bus leaves for the Inn at Penn**

9:30 PM – Midnight Café/Lounge Suite – 657 (Inn at Penn)

**Thursday, August 29**

8:30 AM – 10:30 AM **Legacy Session: Pay it Forward**

Location: Inn at Penn – Regent Room

Facilitator: Véronique Cavaillier, Director, Leadership Training Programs  
CSG/ERC